



Styrrup Hall

Golf & Country Club

Styrrup Hall Golf and Country Club Membership Terms & Conditions

1. These terms

- 1.1 **Key terms used.** In these terms whenever the following words and phrases appear, they will have the following meaning, unless the context requires otherwise:
- Annual Renewal Date:** means the anniversary of the date of joining.
- Club:** means Styrrup Hall Golf and Country Club, Main Street, Styrrup, Doncaster DN11 8NB.
- Club Rules:** means our General Club rules (as amended from time to time), available at the club reception
- Membership:** means your enrolment into the Club, upon the acceptance of your Membership Application by us.
- Membership Application:** means the application form to be completed by you, as provided by us, for the Membership.
- Membership Card:** means the card provided by you to us that enables you to add credit to it for the purposes of purchasing items at the Club.
- Membership Term:** means the period of your Membership, commencing on the Start Date.
- Membership Year:** means any consecutive 12-month period of the Membership commencing on the day of joining
- Start Date** has the meaning prescribed to it in clause 5.1.
- We/us/our:** Styrrup Hall Golf and Country Club, registered in England and Wales with company number 6768808.
- You/your:** means the person named in the Membership Application who applies for the Membership.
- 1.2 **What these terms cover.** These are the terms and conditions which will govern your Membership with us.
- 1.3 **Why you should read them.** Please read these terms carefully before you submit your Membership Application to us. These terms tell you who we are, how we will provide the Membership to you, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms, please contact us to discuss.

2. Contact information

- 2.1 How to contact us. You can contact us by telephoning us at 01302 759933 or by writing to us at gm@styrrupgolf.co.uk or Styrrup Hall Golf and Country Club, Main Street, Styrrup, Doncaster DN11 8NB.
- 2.2 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your Membership Application.
- 2.3 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3. Our contract with you and the Membership

- 3.1 How we will accept your Membership Application. Our acceptance of your Membership Application will take place when we tell you that we are able to provide you with the Membership, at which point a contract will come into existence between you and us. We have the right not to offer you a Membership with the Club, without reason.
- 3.2 What happens once we accept your Membership Application. Following the acceptance of your Membership Application in accordance with clause 3.1, we will issue you with a bag tag and Membership Card (Membership cards subject to membership type) .

3.3 Membership Card. Please note:

- (a) A Membership Card is valid for payment use only when your account with us is not in arrears.
- (b) Any discounts, promotions or special offers that we provide to you with the Membership Card are at our sole discretion and, may be withdrawn or amended by us at any time.
- (c) Your Membership Card can only be used by you. If you provide your Membership Card to another person to make use of any discounts, special offers or promotions associated with having a Membership Card, we have the right to end your Membership without providing a refund to you (for any amount paid in advance by you) or, to charge you any amount that would have otherwise been due to us for the Membership Year, had we not terminated the Membership (where you have not paid in advance).
- (d) The Membership Card remains our property and must be promptly returned to us, upon termination or expiry of your Membership. Following termination or expiry of your Membership. We have the right to deduct any amount due to us from the balance of your Membership Card.

3.4 Golf bookings.

All golf tee times must be booked by you in advance. We have the right to refuse you access to the golf course at the Club, where a prior booking has not been made by you. Bookings can be made (subject to availability), online. We encourage casual and competitions booking to be played in 4 balls to increase capacity.

4. Our rights to make changes or suspend access to the Club

- 4.1 **Minor changes.** We may change the facilities offered by the Club:
 - (a) to reflect changes in relevant laws and regulatory requirements; and
 - (b) to implement minor technical adjustments and improvements, for example to address a security threat.
- 4.2 **Reasons for suspension.** We may have to suspend your Membership and/or access to the Club to:
 - (a) deal with technical problems or make minor technical changes
 - (b) update the facilities offered by the Club to reflect changes in relevant laws and regulatory requirements.
 - (c) investigate any complaints that we receive about you; or
 - (d) adverse weather conditions that affect the use of the Club and/or its facilities.

5. Membership Term

- 5.1 **When your Membership will commence.** Your Membership will commence on the date notified by us to you when accepting your Membership Application (Start Date).
- 5.2 **Duration of the Membership.** Your Membership shall continue from the Start Date until the next Annual Renewal Date and, will automatically renew each Membership Year on the Annual Renewal Date (unless we have received notice in accordance with clause 5.3), until such time as the Membership is terminated in accordance with these terms.
- 5.3 **Notice to cancel Membership.** Please note you cannot, without reason, cancel your Membership during a Membership Year. For the avoidance of doubt, you will be committed to pay us for each Membership Year that your Membership continues. You may, however, provide us with at least 30 days written notice, prior to the expiry of the current Membership Year, stating that you do not wish for your Membership to renew. Your Membership will then terminate at the end of that Membership Year.
- 5.4 **Change to membership package.** We offer a range of membership packages, subject to the terms of each membership package, you may request to upgrade your membership package with us at any time during the Membership Term. We have the right, at our discretion, to decline such request. Where we accept your request to upgrade, we will notify you of the date that the upgrade shall take effect and, any change in the membership fee as a result of the upgrade.

6. Membership Fees

- 6.1 The membership fees will be non-refundable after 14 Day Cooling Off Period of which any golf played will be deducted according to applicable green fee.
- 6.2 Membership fees are calculated in accordance with the membership package that you have purchased (as set out in the Membership Application). Membership fees must be paid in full for each Membership Year in advance of the Start Date by monthly direct debit instalments.
- 6.3 Direct debit payments. If we are unable to collect the direct debit fee on the due date, you should immediately pay us the applicable fee for that month. If you do not do this, you accept that we will resubmit the request for the payment due to us and you may be charged by your bank for the resubmission request. We will not accept any liability or responsibility for any bank charges you accrue as a result of this happening. Where you fail to pay any amount due to us by the due date for payment, we have the right to charge you interest at the rate of 4% above the base lending rate of Lloyds Bank. You must pay us the interest together with the overdue amount.
- 6.4 No refunds if you do not attend the Club. Please note we will not refund any membership fees to you where you choose not to attend the Club. Membership fees must be paid to us for the duration of the Membership Term, regardless of whether you make use of the Club facilities or attend the Club.
- 6.5 Fixed fees. Membership fees shall be fixed for each Membership Year and, we reserve the right to amend the Membership fees prior to the commencement of the next Membership Year by providing you with at least 30 days written notice.

7. Your right to suspend your Membership

- 7.1 Requesting a suspension. You must apply in writing to the Operations Manager of the Club to suspend your Membership due to:
- (a) serious illness or other certified medical reason of 4 weeks or more. In any event, you will need to provide us with suitable medical evidence (such as a doctor's note) confirming that you are unable to use the Club facilities and are unfit to play golf; or
 - (b) loss of employment or redundancy. In such circumstances you will need to provide us with evidence that you cease to be employed and/or have been made redundant (such as a letter from your employer confirming the redundancy).
- 7.2 If we agree to suspend your Membership due to any of the reasons set out in clause 7.1, we will suspend your Membership for a minimum period of 1 month and a maximum of 3 months. Suspension of your Membership is at our sole discretion. During the suspended period, you will not be provided access to the golf course or members benefits associated with the Membership Card and we will not charge you for the Membership fees (if you pay on a monthly basis). If you have paid for the Membership fees in advance, we will credit your account with any amounts paid by you for the suspended period, as soon as reasonably practicable. Membership payments will continue until the minimum payment is complete.

8. Our rights to terminate your Membership

- 8.1 We may end the contract (terminate your Membership) if you break it. We may end the contract at any time by writing to you if:
- (a) you commit a serious breach of these terms or the Club Rules and the breach, if capable of remedy, is not remedied within 7 days of us notifying you to do so;
 - (b) you do not make any payment to us when it is due;
 - (c) you provide us with details which you know are false when submitting your Membership Application to us and, the false declaration would have affected our decision to grant membership to you;
 - (d) your conduct, whether or not such conduct is the subject of a complaint by another member or group of members, is in our reasonable opinion, injurious to our character, name or interests; or
 - (e) you cause nuisance or annoyance to other users of the Club or any of our employees.

You must compensate us if you break the contract. If we end the contract in the situations set out in clause 8.1 we will not refund any money you have paid in advance for the Membership, for the remainder of the Membership Year in which the termination took place and, where you have not paid in advance, we will charge you the costs we would have received had we not terminated the contract and the Membership continued for the remainder of that Membership Year.

- 8.2 What happens if we terminate the contract. Where we terminate your Membership under clause 8.1, you will lose all privileges and rights that you may have otherwise received with the Membership and your access to use the Club and/or

its facilities as a Member shall terminate immediately. You will not be entitled to claim for a refund in any Membership fees paid in advance and, you must promptly return your membership card to us.

- 8.3 If we terminate the contract without reason. We have the right to terminate your Membership without reason, upon providing you with 30 days written notice. In such circumstances, we will refund any amount paid by you to us, for the Membership, for any period of the Membership Year that you will no longer be a Member of the Club. Where you have not paid in advance, we will not charge you for any period where you will cease to be a Member of the Club.

9. If there is a problem with the Club facilities

How to tell us about problems. If you have any questions or complaints about the facilities offered by the Club, please contact us. You can contact by writing to us at Styrrup Hall Golf and Country Club, Main Street, Styrrup, Doncaster DN11 8NB. or alternatively, please speak to a senior member of the team.

10. Rules of the Club

- 10.1 These terms and the Club Rules (as amended from time to time) govern the contract between you and us. You can find a copy of the current version of the Club Rules by asking for a copy from one of our staff members at the Club Reception.
- 10.2 You must adhere to all signs, notices and information intended for your safety and the safety of others at the Club. For your safety, you must ensure that you are not in the path of moving golf balls, clubs or buggies at any time.
- 10.3 If you suffer an accident whilst at the Club premises or grounds, you must promptly report details of the incident to a senior member of staff on duty. We do not accept liability for any accident or injury caused to you whilst at the Club, other than that which arises as a result of our negligence.
- 10.4 Should you find property that appears to be lost, this should be handed to a member of staff at the Club immediately. We will keep lost property in our possession for a maximum period of 3 months. If the lost property is not claimed within this period, we have the right to dispose of the property without notice.

11. Our responsibility for loss or damage suffered by you

- 11.1 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors or, for fraud or fraudulent misrepresentation.
- 11.2 We do not accept liability for your cars (or other vehicles), the contents of such vehicles or other property that you bring to the Club. All such items brought to the Club are brought at your own risk.

12. How we may use your personal information

- 12.1 How we will use your personal information. We will use the personal information you provide to us to:
- (a) provide the Membership to you; and
 - (b) process your payment for the Membership

You acknowledge that we are a data processor for the purposes of the Data Protection Act 1998 in respect of any of your personal information that we process.

- 12.2 Third parties. We will only give your personal information to third parties where the law either requires or allows us to do so.

13. Other important terms

- 13.1 We are not responsible for delays outside our control. If our performance of the contract is affected by an event outside our control, then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay. Provided we do this we will not be liable for delays caused by the event but if there is a risk of substantial delay you may contact us to end the contract and receive a refund or suspend fees for the period where you do not have access to the Club.
- 13.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

- 13.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things or prevent us taking steps against you at a later date. For example, if you miss a payment and we do not chase you, but we continue to provide you with access to the Club, we can still require you to make the payment at a later date.
- 13.4 **Which laws apply to this contract and where you may bring legal proceedings.**
These terms are governed by English law, and you can bring legal proceedings in respect of the Membership in the English courts.